Package Document SVC-1 Released: 9-5-18

# **Package Summary**

Space Identifier	Near Gate	Proposed Concept	Square Footage	Term in Years
D-3-SC300	D21	Common Use Lounge	10,245	10
E-2-100D-A01	E31	Common Use Lounge	1,423	10

### PACKAGE ACDBE/M/WBE Goals:

Area	Goal	Proposed
ACDBE	0%	
M/WBE	30%	

For more information on ACDBE/M/WBE requirements, see section 2.4 of the RFP.

\*Although offered as a package each location will have their own independent lease.

## **PROPOSER'S ACKNOWLEDGEMENT FOR PACKAGE SVC-1**

Name and Title of Signer: \_\_\_\_\_\_\_\_\_\_(Print or Type)

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

# Attachment 1 Package SVC-1

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Space Identifier	Near Gate	Proposed Concept	Square Footage	Term in Years
D-3-SC300	D21	Common Lounge	10,245	10

Product/Services Description	Guest Rate	Revenue to DFW
Airline Guest		
Day Pass Guest		
Member Network Guest		
Allowances – Display/Fixture, Performance, Promotional, Special Purchase, and Retail Display Allowances (RDAs)	XXXXXX	11% (Not Biddable)
Minimum Annual Guarantee	XXXXXX	\$1,023,000 (Not Biddable)

Dallas Fort Worth International Airport is seeking a lounge service operator to provide a full-service passenger lounge in Terminal D. The successful proposer will design, construct, maintain, and operate the lounge at D, gate 21.

In Terminal D, the successful operator will be reconstructing existing clubs 1, 2 and half of club 3 to provide the international airline passengers the lounge experience requested by the airlines. The Common Use lounge will offer passengers a quiet place to relax prior to boarding their flights. The lounge will offer services including, but not limited to, complimentary food and beverage, computer access, newspapers, magazines, televisions, and shower facilities. This lounge will serve as the primary lounge for several international carriers without dedicated lounges. Airlines without dedicated lounge locations are to be accommodated if desired by the airlines. The airlines utilizing the lounge will include Emirates, Icelandair, Lufthansa, and Qatar Airways. This list of airlines is subject to change at any time. Airline rates and relationships are the responsibility of the proposer. The lounge membership guests and day pass guests may also be allowed if space is available.

#### **Minimum Requirements:**

- 1. Must accept all major domestic credit cards, Union Pay Card, and other international credit cards as needed.
- 2. Freshly prepared made-to-order dishes, as requested by airlines.
- 3. Provide complimentary snacks and beverages.
- 4. Must provide Complimentary bar service, for pay premium alcohol.
- 5. Complimentary high-speed Wi-Fi and telephones.

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- 6. Complimentary workstations and PCs and printers and private work booths.
- 7. An assortment of reading materials, such as newspapers, magazines, TV, and flight information monitors (iPads).
- 8. Must fully explain concierge and interactive and entertainment programs.
- 9. Proposer should describe how their featured products appeal to DFW Airport's specific range of passengers.
- 10. Must provide a private room facility.
- 11. An assortment of comfortable and spacious seating options.

## **Desired Elements:**

- 1. Spa/Salon
- 2. Children's Playroom
- 3. Concierge Service
- 4. Prayer Room

# **Design Requirements:**

- 1. Must provide ADA access
- 2. Must provide shower(s)
- 3. Must provide restrooms
- 4. The entrance is a shared space
- 5. This location does not meet any prescribed design conditions. The Lobby Entry Level should be treated similarly to the A2 Design Condition with a 35'-0" Ceiling height on the exterior of the entry. The level of durability and material quality described in the Terminal D Tenant Design Manual should be treated as the minimum requirement.
- 6. All descriptions of signage, life safety systems, mechanical, electrical, plumbing, and ventilation will need to be adhered to.
- 7. The design should not reflect a specific airline as the lounge will serve multiple airline customers throughout the day. The lobby should have a similar design quality as the lounge interior. The storefront should be designed to accommodate the welcoming of a variety of airline guests.
- 8. The awarded proposer will be required to demolish all existing finishes, furniture, fixtures and equipment in the space. All new finishes, equipment, utility fixtures and lines will be required. The Proposer is required to perform all necessary field verifications of the existing conditions.
- 9. DFW Airport Concessions Dept. does not inspect the drawings for coordination between MEP and architectural disciplines. The DFW Code Department will inspect the drawings based on their respective disciplines and the comments issued will be based on the information depicted only in the documents related to that discipline. It is the job of the project design team to coordinate all disciplines and ensure the completeness of the coordinated set of design documents. It is the sole responsibility of the design team to ensure that all critical information, elements and dimensions are depicted accurately and that all information critical to applicable codes are submitted to the appropriate authority having jurisdiction.

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Space Identifier	Near Gate	Proposed Concept	Square Footage	Term in Years
E-2-100D-A01	E31	Common Lounge	1,423	10

Product/Services Description	Guest Rate	Revenue to DFW
Airline Guest		
Day Pass Guest		
Member Network Guest		
Allowances – Display/Fixture, Performance, Promotional, Special Purchase, and Retail Display Allowances (RDAs)	XXXXXX	11% (Not Biddable)
Minimum Annual Guarantee	XXXXXX	\$155,000 (Not Biddable)

The Terminal E lounge will offer passengers a quiet place to relax prior to boarding their flights. The lounge will offer services including, but not limited to, complimentary food and beverage, computer access, newspapers, magazines, televisions, and shower facilities. Unlike the Terminal D lounge, the Terminal E lounge will cater primarily to domestic traffic and a variety of airline guests. The lounge membership guests and day pass guests are allowed.

### **Minimum Requirements:**

- 1. Must accept all major domestic credit cards, Union Pay Card, and other international credit cards as needed.
- 2. Provide complimentary snacks and beverages
- 3. Must provide Complimentary bar service, for pay premium alcohol
- 4. Complimentary high-speed Wi-Fi and telephones
- 5. Complimentary workstations and PCs and printers and private work booths
- 6. An assortment of reading materials, such as newspapers, magazines, TV, and flight information monitors (iPads)
- 7. Must fully explain concierge and entertainment programs.
- 8. Proposer should describe how their featured products appeal to DFW Airport's specific range of passengers.
- 9. An assortment of comfortable and spacious seating options.

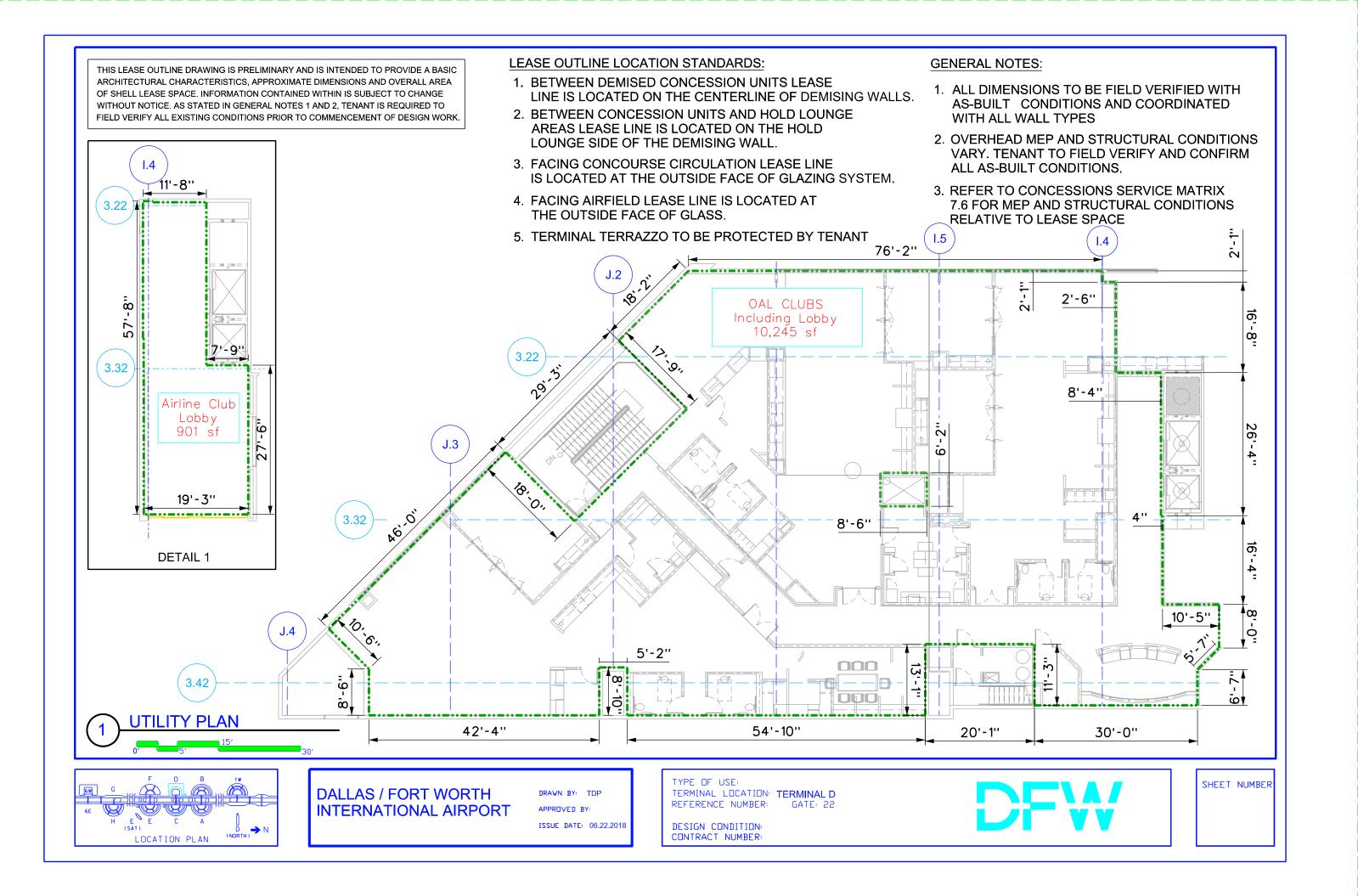
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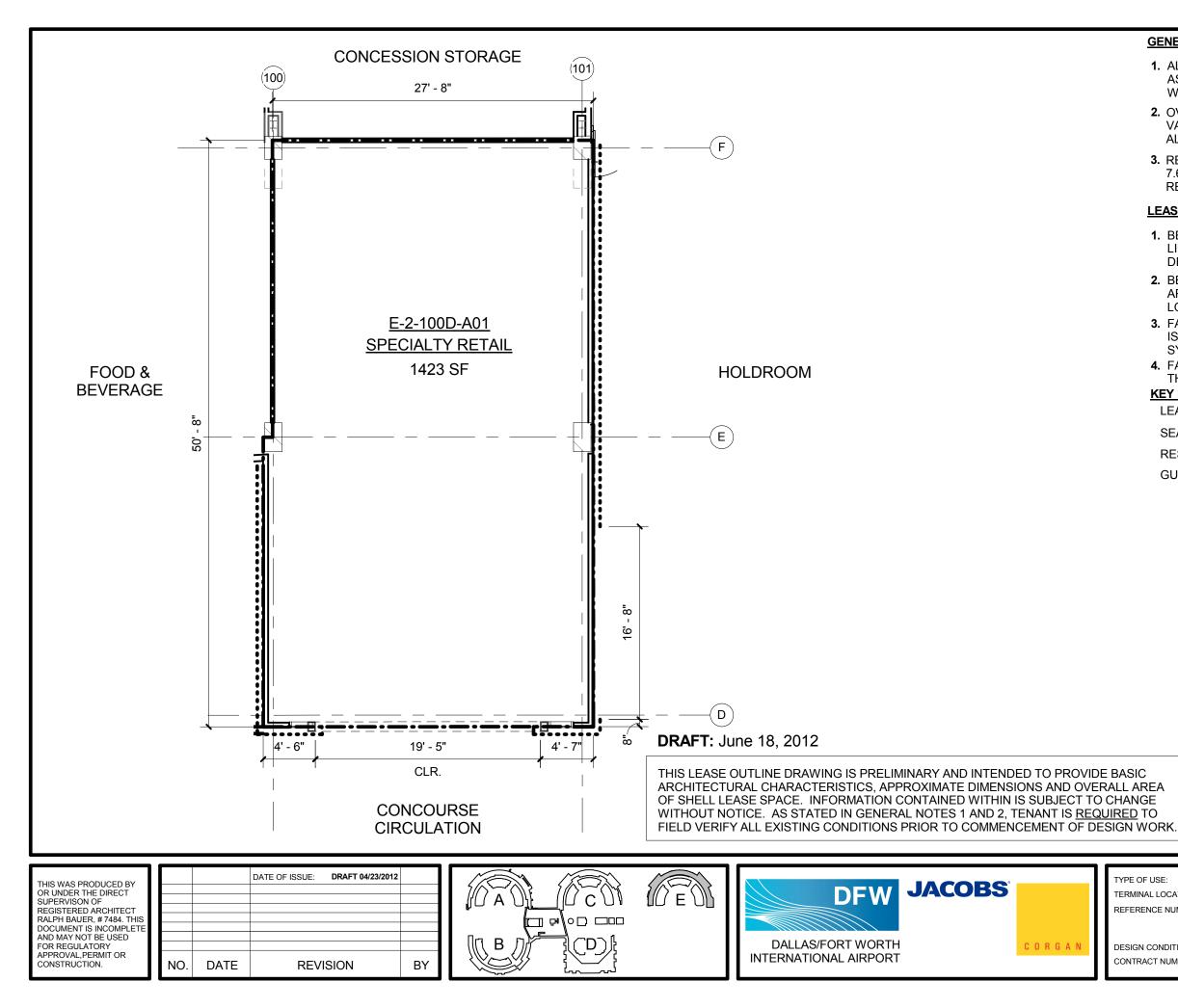
#### **Desired Elements:**

- 1. Spa
- 2. Children's Playroom
- 3. Concierge Service
- 4. Must provide a private room facility
- 5. Freshly prepared made-to-order dishes, as requested by airlines.

#### **Design Requirements:**

- 1. Must provide ADA access
- 2. Refer to the Tenant Design Manual
- 3. All descriptions of signage, life safety systems, mechanical, electrical, plumbing, and ventilation will need to be adhered to.
- 4. All new finishes, equipment, utility fixtures and lines will be required. The Proposer is required to perform all necessary field verifications of the existing conditions.
- 5. DFW Airport Concessions Dept. does not inspect the drawings for coordination between MEP and architectural disciplines. The DFW Code Department will inspect the drawings based on their respective disciplines and the comments issued will be based on the information depicted only in the documents related to that discipline. It is the job of the project design team to coordinate all disciplines and ensure the completeness of the coordinated set of design documents. It is the sole responsibility of the design team to ensure that all critical information, elements and dimensions are depicted accurately and that all information critical to applicable codes are submitted to the appropriate authority having jurisdiction.





#### **GENERAL NOTES:**

- 1. ALL DIMENSIONS TO BE FIELD VERIFIED WITH AS-BUILT CONDITIONS AND COORDINATED WITH ALL WALL TYPES
- **2.** OVERHEAD MEP AND STRUCTURAL CONDITIONS VARY. TENANT TO FIELD VERIFY AND CONFIRM ALL AS-BUILT CONDITIONS.
- **3.** REFER TO CONCESSIONS SERVICE MATRIX 7.6 FOR MEP AND STRUCTURAL CONDITIONS RELATIVE TO LEASE SPACE

#### LEASE OUTLINE LOCATION STANDARDS:

- **1. BETWEEN DEMISED CONCESSION UNITS LEASE** LINE IS LOCATED ON THE CENTERLINE OF DEMISING WALLS.
- 2. BETWEEN CONCESSION UNITS AND HOLD LOUNGE AREAS LEASE LINE IS LOCATED ON THE HOLD LOUNGE SIDE OF THE DEMISING WALL.
- 3. FACING CONCOURSE CIRCULATION LEASE LINE IS LOCATED AT THE OUTSIDE FACE OF GLAZING SYSTEM.
- 4. FACING AIRFIELD LEASE LINE IS LOCATED AT THE OUTSIDE FACE OF GLASS.

#### **KEY LEGEND**

