

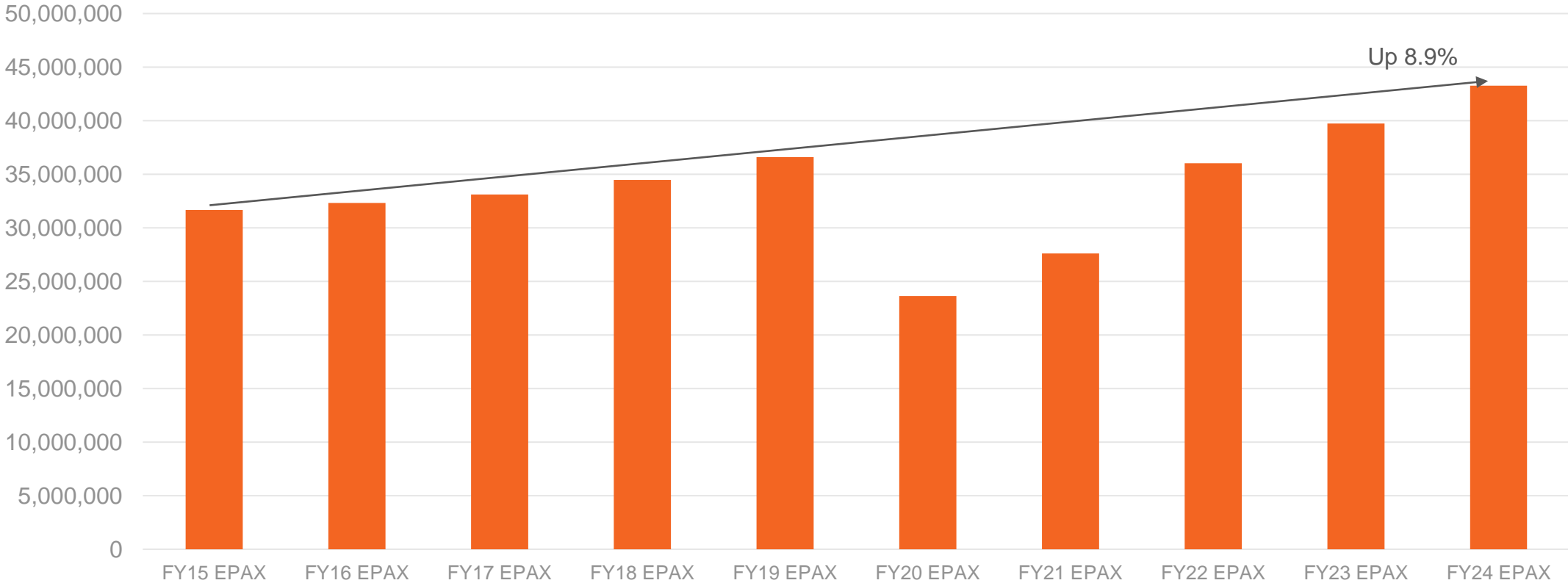
### Terminal Demographics

DFW Customer Satisfaction Study: FY23						
	Term. A	Term. B	Term. C	Term. D	Term. E	TOTAL
<i>Sample Size</i>	2148	2133	2149	2270	2210	10910
<b>GENDER</b>						
Male	50%	45%	45%	49%	46%	47%
Female	50%	55%	55%	51%	54%	53%
<b>AGE</b>						
Average	43	44	43	43	42	43
<b>PURPOSE OF TRAVEL</b>						
Business	36%	40%	37%	29%	34%	35%
Non-Business	64%	60%	63%	71%	66%	65%
<b>TOP NATIONALITIES</b>						
United States	88%	92%	89%	78%	88%	87%
Mexico	3%	3%	3%	5%	3%	3%
Canada	2%	1%	1%	2%	2%	2%
India	1%	1%	1%	3%	1%	1%
<b>TRAFFIC TYPE</b>						
Domestic	93%	93%	94%	70%	95%	89%
International	7%	7%	6%	30%	5%	11%
<b>PASSENGER TYPE</b>						
Connecting	60%	62%	60%	59%	57%	60%
Originating	22%	21%	23%	23%	26%	23%
Destination	18%	17%	17%	18%	17%	17%
<b>DWELL TIME*</b>						
Average	153	146	137	158	147	148

\* Over 12 hours considered outliers

# FY24 Total EPAX

(in Millions)



# FY24 Total International EPAX

(in Millions)

